

THE LANDMARK LONDON RANKED THE BEST HOTEL TO WORK AT IN UK IN 2020
FIVE STAR HOTEL ACHIEVES FOURTH POSITION IN THE SUNDAY TIMES '100 BEST COMPANIES TO WORK FOR' LIST



21st February 2020 – [The Landmark London](#) has been ranked the best hotel to work at in the UK in 2020 in *The Sunday Times* '100 Best Companies to Work For' list. The establishment, which is owned by Khun Jatuporn, owner of Lancaster Landmark Hotel Company, achieved fourth place overall on the list, which ranks UK businesses of all types.

The magnificent five-star Grande Dame hotel has achieved this acclaimed position for its successful organisation and consistent employee engagement, which is driven by the businesses' core values of *Respect, Integrity, Continuous Improvement and Fun*. This accolade builds on an exceptional 2019, which saw The Landmark London hotel listed as number six, up from number 27 in 2018.

The hard fought and exclusive list celebrates the top 100 companies (with 250 to 3,000 employees) with the highest index scores. Marking its 20th year, the annual list is highly regarded in the business calendar nationwide.

The list ranks Britain's best companies primarily through surveys of employee satisfaction and engagement and measures the organisation across a diverse criteria. This includes its leadership, the opportunity it provides for personal growth, staff wellbeing, work/life balance, how it gives back to society and the pay and benefits it provides.

This recognition is proof that hospitality industry can be a great place to work and builds on The Landmark London hotel's ongoing efforts to improve the experience of individuals working within the industry. The hotel was amongst the first to sign up to 'Our Hospitality Commitment', a voluntary code of conduct working with [People 1st International](#), to support the sector in continuing to offer diverse opportunities and fantastic careers.

The Landmark London hotel continues to strive for the best for their team members and by nurturing its people, ensures a personable world class service, that makes every guest experience exceptional.

Brian Hladnik, Managing Director of Lancaster Landmark Hotel Company comments, "We are exceptionally proud that The Landmark London hotel has been ranked the best hotel to work for in the UK and the fourth best company overall in The Sunday Times '100 best companies to work for' 2020 list. It is a testament to our robust people programme and thanks to the hard work of our team and our continual investment in their development. The whole team across the portfolio is extremely committed to achieving excellence in all they do, and work every day to deliver memorable moments to each other and to the hotel guests."

Andrew Batchelor, General Manager of The Landmark London hotel, says "We are thrilled to have received this prestigious accolade, which showcases the continuous dedication and determination from all our team members to achieve the very best, ensuring they create a memorable experience and exceptional service for our guests".

Nicola Forshaw, Director of Human Resources at The Landmark London hotel, says: "We are delighted to achieve this position in The Sunday Times '100 Best Companies to Work For' 2020 list. Year on year, we focus on improving the way we nurture our people and it means the world to us that The Landmark London hotel continues to rank well in The Sunday Times' diverse criteria. This covers a huge area, from leadership, to staff wellbeing, pay and benefits, as well as looking at the opportunities we provide learning new skills and personal growth, and even how the organisation gives back to society. It is therefore a huge honour and privilege to be acknowledged for our ongoing people practices".

The hotel was also awarded **The Investors in People Platinum Level Accreditation** in 2018 and 2019. It was the first hotel in the world to achieve this level by obtaining the highest score in accommodation business sector globally, resulting in the hotel gaining the **IIP Platinum Employer of the year 2019**.

Most recently, in September 2019, The Landmark London hotel was named as the **AA Hotel of The Year London 2019-2020**, for its seamless service and five star luxury guest experience.

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Notes to Editors

An impressive 51 of The Landmark London hotel's 300 rooms are suites, offering some of the largest rooms in the Capital and sumptuous comfort.

Its spa features an extensive health club, treatment rooms and sublime 15 metre chlorine-free indoor swimming pool; one of the only five-star hotels in the capital to have one.

Beautiful banqueting suites and a majestic ballroom make the hotel a desired venue for impressive events, gatherings and spectacular weddings.

It has four drinking and dining destinations: *The Great Central Bar & Restaurant* serves a rotating seasonal lunch and dinner menu in a luxurious oak-panelled space, *The Mirror Bar* is perfect for pre-dinner cocktails or late-night drinks in Marylebone, and the Atrium houses two further venues. *The Winter Garden* serves a modern European menu and one of England's finest Afternoon Teas in stunning surroundings, whilst *The Garden Terrace* serves drinks throughout the day and Sunday Champagne Brunch at weekends.