

## FIVE-STAR THE LANDMARK LONDON ANNOUNCED AS THE AA HOTEL OF THE YEAR LONDON 2019

### GRANDE DAME HOTEL RECEIVES PRESTIGIOUS AWARD WIN FOR ITS EXCEPTIONAL GUEST EXPERIENCE AND SEAMLESS SERVICE



Brian Hladnik, Managing Director of the Lancaster Landmark Hotel Company, is delighted to announce that [The Landmark London](#) has been named the *AA Hotel of The Year London 2019* at last night's glittering ceremony at Grosvenor House in central London.

The magnificent five-star Grande Dame hotel received the prestigious award for its seamless service and five star luxury guest experience, which provides an oasis of serenity in the heart of the capital.

One of the oldest railway hotels in London, The Landmark London was born in the romantic era of train travel. Its recent refurbishment of all guest-facing areas, including bedrooms, restaurants, bars, event spaces, the spa and the Atrium, coincides with its 120<sup>th</sup> anniversary this year. It combines the opulence and grandeur of those times with contemporary flair and five-star amenities. The impressive architecture both inside and outside the iconic building have been lit to amplify the hotel's long-standing history and heritage.

Andrew Batchelor, says *"To have this award bestowed upon The Landmark London and the team is a wonderful accolade and we are delighted to receive this esteemed recognition. We're extremely proud and humbled considering the prestigious establishments that have received this acclaimed award in the past"*.

The hotel has previously won a number of highly acclaimed and prestigious awards, including 'Investors in People' Platinum Level Accreditation in 2019 and placed six in The Sunday Times '100 Best Companies to Work For' in 2019. The team are very focused on their people practices, honing in on the hotel's core values of Respect, Integrity, Continuous Improvement and Fun with engaging training programmes and staff task forces.

**ENDS**

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## **Notes to Editors**

An impressive 51 of The Landmark London's 300 rooms are suites, offering some of the largest rooms in the Capital and sumptuous comfort.

Its spa features an extensive health club, treatment rooms and sublime 15 metre chlorine-free indoor swimming pool; one of the only five-star hotels in the capital to have one.

Beautiful banqueting suites and a majestic ballroom make the hotel a desired venue for impressive events, gatherings and spectacular weddings.

It has four drinking and dining destinations: *The Great Central Bar & Restaurant* serves a rotating seasonal lunch and dinner menu in a luxurious oak-panelled space, *The Mirror Bar* is perfect for pre-dinner cocktails or late-night drinks in Marylebone, and the Atrium houses two further venues. The *Winter Garden* serves a modern European menu and one of England's finest Afternoon Teas in stunning surroundings, whilst *The Garden Terrace* serves drinks throughout the day and Sunday Champagne Brunch at weekends.