



The Landmark London is delighted to announce the hotel has been awarded the exceptional Platinum Level, Investor in People Award for their continual commitment and dedication to employee development and team engagement

An outstanding accolade no other hotel globally has managed to achieve.

September, London – Brian Hladnik, Managing Director of Lancaster Landmark Hotel Company is delighted to announce [The Landmark London's](#) exceptional achievement of Platinum Level accreditation following a detailed and comprehensive analysis by Investors in People. The award recognizes organisations for their commitment to high performance through strong people management and development.

Following an intensive three-year journey and previous Gold Level accreditation, The Landmark London is now the first and only hotel in the world to be awarded the Platinum Level by achieving the highest score in accommodation business sector globally. Less than 1% of all participating international organisations that follow the Investors in People structure achieve Platinum Status. Securing The Landmark London's position as not only one of the world's leading 5 star hotels but now the only hotel globally to achieve this status and be recognized for their complete commitment to their teams.

An unprecedented 92% of the dedicated 350 Landmark London employees contributed to the assessment, enabling the achievement of the Platinum level, Investor in People Award.

The Landmark London has been commended for "providing effective people management and development to achieve the highest levels of engagement across all departments which has delivered the highest levels of performance." The hotel was also praised for its style of leadership at all levels within the hotel that fosters collaboration, an inclusive approach and a true sense of family amongst the wider hotel team.

Brian Hladnik, Managing Director of Lancaster Landmark Hotel Company comments, "We are exceptionally proud The Landmark London has been awarded the highest standard of Platinum level accreditation by The Investors in People Awards. It is down to the hard work of our team that have made this possible and our continual investment into their development. The whole team across the portfolio is extremely committed to achieving excellence in all they do, and work every day to deliver memorable moments to each other and to the hotel guests."



Commenting on the award, Andrew Batchelor, General Manager at The Landmark London, said: “We are thrilled to have been accredited the achievement of a Platinum Level by Investors in People and it is an honour to be the only hotel globally to receive this measure of success, an achievement which is entirely down to our wonderful team members. Their hard work, trust in leadership and genuine love of what they do has enabled The Landmark London to be such a success as a business, but also as a family. I am extremely proud of every member of my team.”

Nicola Forshaw, Director of Human Resources at The Landmark London, commented: “We are deeply honoured by this recognition and achievement of Platinum Level. It has been such a rewarding journey working alongside a passionate Leadership Team. Employee engagement and personalised development have been two cornerstones of our growth and success plans and it’s wonderful to see how our employees are embracing and embodying the true values of The Landmark London.”

Paul Devoy, Head of Investors in People, said: “We’d like to congratulate The Landmark London. Investors in People accreditation is the sign of a great employer, an outperforming place to work and a clear commitment to success. The Landmark London should be extremely proud of their achievement.”

For more information, please visit <https://www.landmarklondon.co.uk> or contact Riva PR via landmark@rivapr.co.u

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About The Landmark London:

The five-star Landmark London is one of London's most iconic grand dame hotels located in the capital's coveted Marylebone neighbourhood. The hotel features 300 luxurious rooms including 51 spacious suites embodying the best of quintessential and elegant London charm. The hotel boasts several of central London's truly memorable restaurants and bars including the iconic Winter Garden Restaurant, The Mirror Bar, the Garden Terrace and the Great Central Bar and Restaurant serving modern European cuisine in a warm ambience reminiscent of the romantic era of train travel. The Spa at The Landmark London offers guests a blissful escape and an array of facilities and treatments to relax, exercise and unwind including a 15-metre indoor chlorine-free swimming pool.